



Shipping Policy

1. Default Trade Term

Default trade term is **EXW Shenzhen (Incoterms®2020)**. Under EXW term: Buyer arranges all international freight, customs export declaration, ocean/air freight, destination import clearance, duties and taxes. Risk transfers to Buyer once goods are ready for pickup at our warehouse. Other trade terms including FOB Shenzhen, DAP can be quoted upon written request.

2. Shipping Options

We support multiple shipping solutions:

- Express courier (DHL / FedEx / UPS): suitable for samples & small volume orders, door-to-door
- Air freight: bulk medium orders
- Sea freight: large-volume mass production orders You can choose to use your own freight account or our agreed shipping channel. Freight cost will be listed separately on quotation.

3. Shipping Schedule

- Standard stock items: shipment within 3–7 working days after full payment received
- Non-stock & customized RF products: shipment date follows agreed lead time in order confirmation We cannot guarantee exact transit time, as sea/air delivery may be affected by carrier schedule, customs inspection and port congestion.

4. Customs, Duties & Taxes

For all international shipments: All import duties, VAT, customs clearance fees and local administrative charges at destination country are **the Buyer's sole responsibility**, unless we confirm DAP/DDP term in written quotation. We will provide standard commercial invoice, packing list for customs declaration. Please provide correct consignee information to avoid customs clearance delay.

5. Cargo Damage & Loss

Please inspect outer package immediately upon receiving shipment. If visible package damage is found, record photos and ask courier to issue damage certificate before signing receipt. Notify us within 48 hours. Claims for transportation loss or damage shall be filed with carrier. We will provide supporting documents to assist claim process. We do not take responsibility for loss occurred during transit after goods leave our warehouse under EXW/FOB terms.

6. Shipping Insurance

Transport insurance is not included by default. If you need cargo insurance, inform us before shipment and relevant premium will be charged accordingly.